

## Promoting Sustainable Consumption Policy

August 2024

### 1. Introduction

We believe in our products and believe that these products should be safe. Sucrose esters are a unique range of high-quality, PEG-free, non-ionic emulsifiers, with exceptional performance. We comply with worldwide regulations and hold several certifications regarding the responsible manufacturing of our sucrose esters.

We are committed to promoting sustainability in all our activities. While we do not produce sucrose esters ourselves, we source them from our parent company in Japan and supply them to manufacturers through distributors. We recognize the significant role we play in the supply chain and the impact our products can have on the environment and society. This policy aims to strengthen our commitment to sustainable consumption.

### 2. Objectives

Our policy focuses on:

- Promoting the sustainable use of our products by our customers.
- Minimizing the indirect negative impacts and maximizing the positive impacts of the use of our sucrose esters.
- Raising awareness about the environmental and social impacts of our products through clear communication and information sharing.

### 3. Information Provision and Communication

To ensure our customers are well-informed about the sustainability aspects of our products, we will:

- **Product Information:** Provide detailed information on the environmental and social impacts of our sucrose esters. All information is freely available on our website and shared in our CSR report. Various statements are available on the extranet for our exclusive distributors. Statements such as Nutritional data, Quality and origin of our sucrose esters, Production and delivery route, etc. can also be found here.
- **Documentation:** Develop eco-friendly documentation that describes the sustainability features of our products, as well as tips for sustainable use. For example, to promote recycling, we include recycling information on our labels.
- **Training and Seminars:** Organize periodic training sessions, webinars, and information meetings for our exclusive distributors to educate them on best practices for the sustainable use of our products. For example, sustainability is a fixed topic on the agenda during our yearly distributor meeting.

#### 4. Environmental and Social Impact Assessment

We will conduct thorough assessments of the environmental and social impacts of our products and update them regularly.

Sisterna and her parent company have various certifications that demonstrate the quality of the product and our commitment to sustainability such as RSPO, ISO 16128, 14001:2015, 9001:2015, Natural Product Association, COSMOS/Ecocert and NATRUE.

#### 5. Promotion of Sustainable Products

To encourage sustainable choices, we will:

- **Ecolabeling:** We apply labels to our products that guide proper recycling, ensuring our exclusive distributors handle the waste from our products in the most sustainable way possible.



- **Collaboration with Distributors:** Collaborate with our exclusive distributors to promote sustainable product options and inform their customers about the environmental benefits of our products.

#### 6. Monitoring and Reporting

We will monitor the effectiveness of this policy by regularly collecting feedback from our distributors. This will be done by mail, customer visits and the yearly Distributor meeting. This will enable us to continuously improve our policies and practices.

#### 7. Conclusion

By taking these steps, we aim to make a positive contribution to the sustainability of our entire supply chain. We are committed to promoting the sustainable consumption of our products and will continue to work on minimizing our environmental and social impact.